2022-2023 Educational Webinar Series

KPI – Above and Beyond Regulatory Compliance

April 27, 2023

Panelists:

Dean Skillicorn	Perry Kirwan	Samantha Jacques	D. Courtney Nanney
Medical Images Servicer Manager	Vice President, Technology Management	Vice President, Clinical Engineering	National Quality Manager, Clinical Engineering
St. Luke's Health System	Banner Health	McLaren Health Care	CommonSpirit Health
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About the moderator

Tony Cody, CBET, CHTM
Banner Health

Tony Cody is Technology Management/ENTECH Director for Banner Health based out of Greeley, Colorado.

He served as a Biomedical Equipment Technician in the U.S. Air Force and has continued to work in the HTM field since separating from the military. His over 28-year career includes working for ISOs, OEM, and as an in-house BMET/leader.

Tony has earned multiple Information Technology certifications as well as the AAMI CBET and CHTM certifications.

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Logistics

❖All attendees have their <u>microphones muted</u> during the presentation.

❖Questions to the panelists must be submitted via the <u>"Q&A" feature</u> in Zoom at any time. They will be addressed at the Q&A portion.

❖If there is any <u>urgent</u> issue, please use the "chat" feature to communicate with the host/moderator.

❖Please remember to complete the webinar evaluation after attending. A link will be provided at the end.

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About the Panelists

Dean Skillicorn, CBET, CHTM
Medical Imaging Servicer Manager, Clinical Engineering
St. Luke's Health System

Dean Skillicorn is the Imaging Services Manager for St Luke's Health System in Boise, ID. St. Luke's is an 8 hospital, 270 clinic health system in Southwestern Idaho. The HTM Department at St. Luke's is a part of the Information Health Technology Division of St. Luke's. HTM supports over 40,000 devices system wide through a service level concept of three regional service managers who manage general healthcare devices and an imaging services manager who manages imaging equipment services system wide. St Luke's employees 22 BMETs, 5 Imaging Service Specialist, and 5 Managers which report directly to a Senior Director for IHT.

Dean is a Certified Biomedical Equipment Technician with a Bachelors Degree in Business from Oregon State University (2020). Dean is also an avid flyfisherman and fishes much of Idaho, Oregon, and Montana.

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About the Panelists

Perry Kirwan
Vice President, Technology Management
Banner Health

Perry Kirwan is currently the Vice President of Technology Management/ ENTECH for Banner Health - an Integrated Delivery Network based in Phoenix, Az. The scope of the program includes Clinical Technology Assessment and Planning, Diagnostic Imaging and Non-Imaging Support/ Maintenance Services, Furniture/ Fixtures and Equipment (FF&E) planning/ Project Management Services, Medical Physics, Regulatory & Compliance, Medical Device Integration and Medical Device Security. The IDN includes 29 hospitals, 11 surgical centers, 288 health centers/ clinics, 23 outpatient imaging centers, 43 urgent care centers, Sun Health Research Institute and Banner Alzheimer's Institute, across 6 states. The organization also brings in $5M-$6M annually in revenue under the commercial name ENTECH.

Perry received his Bachelor's and Master's Degree in Biomedical Engineering from Arizona State University. *More importantly, he is a bass and keyboard player in 3 different bands playing Blues, Progressive Rock and Metal*. As the great philosopher Dewey Finn says "this is going to be a tough presentation, you're going to have to use your head, your brain and your mind too."

About the Panelists

Samantha Jacques, PhD, AAMIF, FACHE
Vice President, Clinical Engineering
McLaren Health Care

Samantha Jacques is the Vice President of Clinical Engineering at McLaren Health Care, headquartered in Grand Blanc, Michigan. McLaren is an integrated health network including 14 hospitals, ambulatory surgery centers, imaging centers and Michigan's largest network of cancer centers.

She is the Chair of the AAMI Healthcare Technology Leadership Council and an executive committee member of the Healthcare Sector Coordinating Council. She is active in ACCE, the Medical Device Serving Community and CHIME and has recently co-authored a book entitled "Introduction to Clinical Engineering".

Prior to McLaren, she was Director of Clinical Engineering at Penn State Health and Texas Children's Hospital. She has a PhD in Biomedical Engineering and is a fellow of the American College of Healthcare Executives and AAMI.

About the Panelists

D. Courtney Nanney, CCE, CLSGB
National Quality Manager, Clinical Engineering
CommonSpirit Health

Courtney Nanney is the National Quality Manager for Clinical Engineering with CommonSpirit Health.

He has been in the field for over 30 years. He is past president of the Tennessee Biomedical Instrumentation Association and the Kentucky Association for Medical Instrumentation. He has worked in various roles from radiology engineer to HTM director. In his current role, he is responsible for quality management including AEM, recall management, cyber security, forensic investigation, data management, process improvement, and other duties as assigned.

Additionally, Courtney has done medical missions in the Gaza Strip for 2 years and mission trips to Nicaragua for the past 10 years. He mentors University of Louisville Biomedical Engineering students at Supplies Overseas. They triage and repair medical equipment to send to developing countries.

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Session Description

This session will be a round table discussion addressing the following topics:

- Why should you be measuring KPIs?
- How do you define what you should be measuring?
- Measuring best practices and what not to do
- What do you do with the information?
- How to turn KPIs into quality initiatives?

The panelist will then take questions during this forum.

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Why should you be measuring KPIs?

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How do you define what you should be measuring?

Measuring best practices and what not to do!

What do you do with the information?

How to turn KPIs into quality initiatives?

Questions & Discussions

Enter your questions to the Q&A window

Thank You

Please complete the online evaluation form at
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or scan the QR code